







# Jinfo for optimising your research service

Information professionals rely on Jinfo to design and run research teams to deliver quality services and expertise to an entire organisation.

Our subscription-based content and proprietary tools support team strategy, workflow analysis and re-engineering, and continuous improvement.

Setting strategy	Environmental assessment	Workflow modeling	Service delivery	Continuous improvement	Stakeholder engagement
<ul style="list-style-type: none"> <li>Models and case studies of team optimisation</li> <li>Monitor technology trends</li> <li>Models for determining and aligning value against service delivery</li> <li>Inventories for prioritizing needs</li> <li>Best practice and benchmarking research.</li> </ul>	<ul style="list-style-type: none"> <li>Protocols for internal data collection</li> <li>Case studies and models for change management</li> <li>Skill inventories and gap analyses.</li> </ul>	<ul style="list-style-type: none"> <li>Protocols for workflow documentation and re-engineering</li> <li>In-depth product reviews covering relevant technology tools</li> <li>Analyses of product categories</li> <li>Protocols for prioritisation.</li> </ul>	<ul style="list-style-type: none"> <li>Case studies and models for service delivery</li> <li>Peer-group dialogue on successes and challenges</li> <li>Models for direction, management and legwork.</li> </ul>	<ul style="list-style-type: none"> <li>Case studies and models for evaluation</li> <li>Protocols for assessing impact</li> <li>Guidance on meaningful evaluation, based on internal KPIs.</li> </ul>	<ul style="list-style-type: none"> <li>Guidance on mapping and prioritising stakeholders</li> <li>Guidance on stakeholder-focused communication</li> <li>Case studies on stakeholder relations</li> <li>Peer-group dialogue on successes and challenges.</li> </ul>
					

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